



News Release

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FOR IMMEDIATE RELEASE

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Kansas City Board of Public Utilities and the Unified Government Partner with HomeServe USA to Offer Residents Home Repair Service Plans

The Kansas City Board of Public Utilities (BPU) and the Unified Government of Wyandotte County/Kansas City, KS (UG) jointly announced today a partnership with HomeServe USA (HomeServe), a leading provider of home repair service solutions, to offer home repair service plans. BPU and UG residential customers in Kansas City, Kansas, will be offered optional water service line repair plans as well as sewer line and in-home plumbing plans through HomeServe.

Service plans available through HomeServe provide homeowners with an affordable, cost-effective way to manage the unexpected expense and inconvenience of home repair emergencies. The BPU and UG add to the increasing number of agencies and municipalities, including WaterOne in neighboring Johnson County, that are offering residents optional service plans through HomeServe. Homeowners are often unaware that such repairs are not covered by basic homeowner's insurance policies or by the local utility and usually have to take on the burden of repair costs themselves.

"Given the current state of infrastructure across the United States, the services provided by HomeServe are a smart, proactive option for our residents to protect themselves," said Don Gray, General Manager of BPU. "HomeServe will enable us to make high-quality service plans available to our customers that are low-cost and can serve as a line of defense in the event that a home repair emergency arises."

"Many homeowners are unfamiliar with the fact that they are responsible for the water and sewer lines on their property" said Tom Rusin, CEO of HomeServe USA. "When faced with an unexpected repair on these service lines, homeowners are often blindsided by the financial impact that comes with them. We are pleased to be partnering with the BPU and UG to provide their customers with affordable, dependable coverage plans to help with these situations."

Additionally, any income generated for BPU and UG, as a result of the partnership agreement with HomeServe, will be directed to a special fund to support repairs and other assistance for low income homeowners in Kansas City, KS.

"When service line or sewer line issues occur, the inconvenience they create can often be frustrating for homeowners," said Douglas Bach, County Administrator of UG. "Beyond the cost-effectiveness of HomeServe's coverage plans, we are pleased to offer our customers the ability to have a number they can call to receive repair services in a timely manner."

HomeServe plan holders will have access to a Repair Hotline that is available 24 hours a day, 365 days a year as well as local, licensed, and insured contractors available to provide high-quality home repair services to customers. The Water Service Line Coverage is available now to BPU and UG customers for \$3.99/month. HomeServe will also offer Sewer/Septic Line coverage for \$5.99/month and Interior Plumbing and Drainage System Coverage for \$10.99/month. Convenient payment options are available for the service plans from HomeServe.

BPU and UG customers can learn more about the services by calling HomeServe toll-free at 1-866-219-2162 or visiting www.HomeServeUSA.com.

About HomeServe

HomeServe USA Corp (HomeServe) is a leading provider of home repair solutions serving over 2.7 million customers across the US and Canada under the HomeServe, Service Line Warranties of America (SLWA) and Service Line Warranties of Canada (SLWC) names. Since 2003, HomeServe has been protecting homeowners against the expense and inconvenience of water, sewer, electrical, HVAC and other home repair emergencies by providing affordable repair coverage and quality local service. As an A+ rated Better Business Bureau Accredited Business, HomeServe is dedicated to being a customer-focused company supplying best-in-class repair plans and other services to consumers directly and through over 400 leading municipal, utility and association partners. For more information about HomeServe, a 2015 Connecticut Top Workplace winner and recipient of seven 2016 Stevie Awards for Sales & Customer Service, please go to www.homeserveusa.com. For information on SLWA visit www.slwofa.com and for SLWC visit www.slwofc.ca. To connect with HomeServe on Twitter and Facebook, please visit www.twitter.com/homeserveusa and www.facebook.com/HomeServeUSA.

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